

SUMMARY OF SURVEY SPRING 2020

(Preliminary, based on 477 surveys as of 7/31/20)

Question 1: How familiar are you with the responsibilities of the PIPOA?

The response to this question in terms of percentages is as follows;

- Not at all -9.92%
- A little bit – 23.21%
- Somewhat – 40.30%
- Quite a bit – 18.35%
- Very – 6.54%

Question 2: Do you know what the PIPOA responsibilities are? Please list.

The majority of responses to this question identified a number of the responsibilities, not all. It would be impossible to identify if the response were limited by space allotted, or if it is really a member's complete knowledge of the PIPOA's responsibilities. Two categories of the responses which may be considered to include all responsibilities of the POA, "follow board guide lines", and "protect POA assets in accordance with the covenants and bylaws" were only responded by .99%, and 2.53% respectively.

Assuming space was a limited factor, the responses indicate 80% of our members have an understanding of many of the PIPOA responsibilities. On the other hand, if one were to assume space provided was not a limiting factor, than less than 4% know what the PIPOA responsibilities are.

Question 3: What events have you attended?

The response to this question in terms of percentages is;

- Board meeting – 16.85%
- Annual meeting – 25.09%
- No response – 24.91%
- Other: none – 26.92%
- Other: committee meetings - 0.92%
- Other: town hall – 1.65%
- Other: office visits - 0.37%
- Other: ACC meeting – 0.73%
- Other: watch on line -2.20%
- Other: meet and greet - 0.37%

Question 4: Would you like to know more about the activities of the PIPOA?

The response to this question in terms of percentages is;

- Yes – 40.76%
- Maybe - 32.35%
- No – 20.59%
- No response - 6.30%

Question 5: What additional information would you like to know about the PIPOA?

The majority for this question, 45.06% did not respond. The responses received appear to break down into the 27 categories, as noted on the spread sheet. Following are the top 5 categories, all of which had a minimum of 25 responses each, from the 306 responses to this question.

- Transparency: financial – 7.00%
- Keep neighborhood well maintained, enforce covenants – 5.39%
- Provide monthly expenses and end of year activity account – 4.49%
- Communicate general activities, and plans of upcoming projects, and update web site – 7.90%
- What are the PIPOA's responsibilities and benefits of membership – 9.16%

Question 6i: Have you contacted the PIPOA in the past year?

The response to this question in terms of percentages is as follows;

- Yes – 45.99%
- No – 47.89%
- No response – 6.12%

Question 6ii: Description of contact reason.

The response to this question in terms of percentages is as follows;

- No response – 55.98%
- Update email address - 0.61%
- Obtain vehicle or trailer sticker – 10.14%
- Pay CAM fee – 4.26%
- Report covenant violation – 12.17%
- ACC, ask questions, request bulkhead repair, or submit plans – 4.26%
- Request information – 5.48%
- Notary or fax – 2.64%
- Discussions; property owners rights, finances, lack of maintenance, stickers, candidates, etc. – 3.65%

Question 6iii: Was the staff courteous and helpful?

The response to this question in terms of percentages is as follows;

- Yes – 38.89%
- No – 6.58%
- No response – 54.12%

Question 7: Of the communication by the staff and board, which have you seen?

The response to this question in terms of percentages is as follows;

- PIPOA newsletters – 37.65%
- President's Column in the moon – 32.97%
- PIPOA Face book – 8.51%
- PIPOA website – 12.35%
- No response -8.51%

Question 8: would you like more information from the PIPOA and board?

The response to this question in terms of percentages is as follows;

- Yes – 44.09%
- No – 41.77%
- No response – 14.14%

Question 9: if the PIPOA were to increase communication, what would be the best way to share it?

The response to this question in terms of percentages is as follows;

- More frequent newsletters by mail – 22.06%
- More frequent newsletters by e- mail – 31.90%
- Face book page – 11.43%
- PIPOA website – 15.56%
- Other; island moon – 3.17%
- No response – 13.02%
- Other; allow two-way communication at board meetings – 0.16%
- Other; provide short to the point information and updates – 0.32%
- Other; annual day for members to visit office and meet staff – 0.16%
- Other; provide every four months activity report: demographics, legal issues, code violations, corrective measures, etc. – 0.16%
- Other; provide information by phone text or app. – 0.63%
- Other; next door – 0.79%
- Other; keep website updated, add video of meetings – 0.63%

Question 10: What additional or helpful information could the PIPOA provide?

The majority for this question, 68.59% did not respond. The responses received appear to break down into the 26 categories, as noted on the spread sheet. Following are the top 5 categories, all of which had a minimum of 10 responses each from the 149 responses to this question.

- Information on where funds are being spent – 3.38%
- Provide information on island crime / security – 3.16%
- Provide a short simple booklet on covenants, fees, use, city items, etc. – 3.80%
- Provide short bullet point communication to keep all members informed – 3.80%

Question 11i: Do you use the boat ramp?

The response to this question in terms of percentages is as follows;

- Yes – 52.21%
- No – 46.53%
- No response – 1.26%

Question 11ii: Which ramps do you use most often?

The response to this question in terms of percentages is as follows;

- Jackfish – 4.51%
- Cobo de bara – 6.35%
- Carvel – 7.38%
- Cartagena – 8.61%
- Fortuna – 4.71%
- Bounty/gypsy – 12.06%
- Encantada/cuttysark – 1.64%
- All - 0.61%
- No response – 54.10%

Question 11iii: How often?

The response to this question in terms of percentages is as follows;

- No response– 57.51%
- weekly – 10.15%
- 2 to 4 times per week - 1.90%
- 1 to 12 times per year - – 30.44%

Question 11a: Should the boat ramps and parking lots be for the exclusive use of PIPOA members?

The response to this question in terms of percentages is as follows;

- Yes – 75.58%
- No – 16.42%
- No response –8.00 %

Question 12: Do you use Billish Park?

The response to this question in terms of percentages is as follows;

- Yes – 42.49%
- No – 55.18%
- No response – 2.33%

Question 13: Would you like to be more involved with the PIPOA?

The response to this question in terms of percentages is as follows;

- Yes – 18.78%
- No – 70.46%
- No response – 10.76%

Question 13ii: if yes would you like to

The response to this question in terms of percentages is as follows;

- Serve on a committee – 7.53%
- Participate in clean ups – 9.46%
- Help with events – 8.30%
- No response – 73.36%
- Other; citizen patrols – 0.39%
- Other; meetings – 0.58%
- Other; common area maintenance - 0.39%

Question 14: What do you think would make the PIPOA more effective in helping the community?

The majority for this question, 53.82% did not respond. The responses received appear to break down into the 22 categories, as noted on the spread sheet. Following are the top 6 categories, all of which had a minimum of 10 responses each from the 157 responses to this question.

- Provide security – 2.48%
- Provide better information, PR, and less bickering – 6.42%
- More communication on PIPOA actions, activities, and changes, keep members informed and updated – 3.52%
- Enforce existing regulations, and maintain, and improve common areas – 11.80%
- Don't over govern, more positive reply to member's request – 4.14%
- Spend dollars on parks, tennis courts, community center, pool, and neighborhood events – 5.18%

Question 15: should the subdivision covenants be updated, and revised to accommodate today's needs?

The response to this question in terms of percentages is as follows;

- Yes – 50.95%
- No – 19.87%
- No response – 26.43%
- Maybe – 2.75%

Question 15A: Which covenant provisions should be deleted, changed, and added?

The majority for this question, 63.15% did not respond. The responses received appear to break down into the 19 categories, as noted on the spread sheet. Following are the top 4 categories, all of which had a minimum of 10 responses each from the 178 responses to this question.

- Update revise ACC building requirements, i.e. design, fences, gates, docks, building materials – 5.18%
- Establish authority to enforce existing regulations – 9.17%
- Don't know , educate all on bylaws – 2.90%
- Update; always keep up with the times - 6.63%

Question 16: Would you like to be more involved with your PIPOA, please provide you contact information

The response to this question in terms of percentages is as follows;

- Yes – 26.54%
- No – 2.76%
- No response – 70.70%